



Qubo

A Hero
Group Venture

The QBOOK

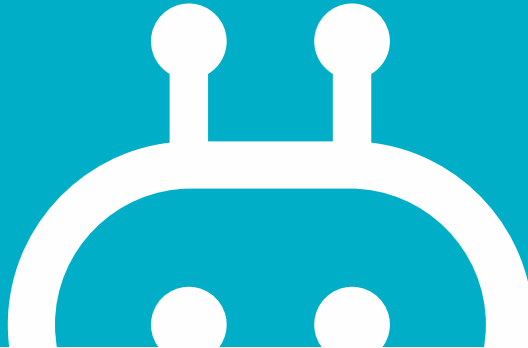
Smart Door Lock
PRIMA



VISIT OUR YOUTUBE PAGE AND WATCH
THE HOW-TO VIDEOS
FOR MORE INFORMATION.



Scan QR code



Meet
QUBO
Smart Door Lock
PRIMA

Discover Keyless Smart Living with Qubo Smart Door Lock PRIMA.

No keys, no hassle, no fuss. Qubo smart lock keeps the right ones in and wrong ones out of your home.

Qubo Smart Lock ensures layers of security and key-less convenience with its 5-Way Secure access methods (Fingerprint, Pincode, Access Card, Mobile App & Mechanical Key). Conveniently unlock with Voice Guidance & Get Low battery alerts.

Enjoy the convenience of smart security today.

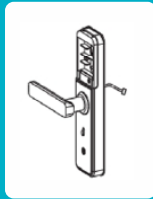
Contents

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2. Let's take a closer look
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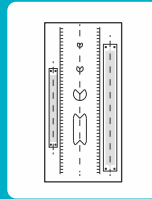
WHAT'S IN THE BOX?



Front Panel



Back Panel
with Battery
Cover



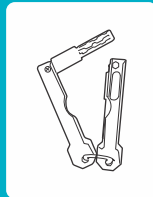
Drilling Template



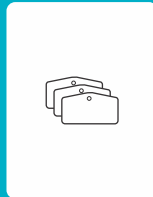
Mortise



Strike Plate



2 Mechanical Keys



Access Cards



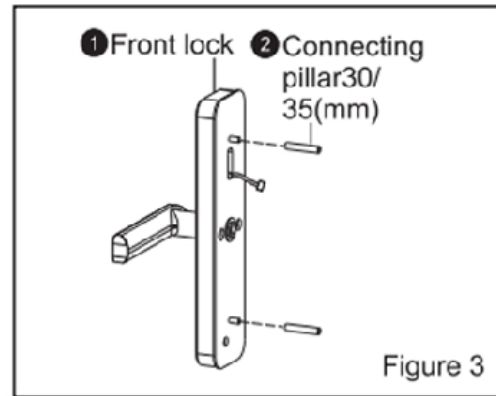
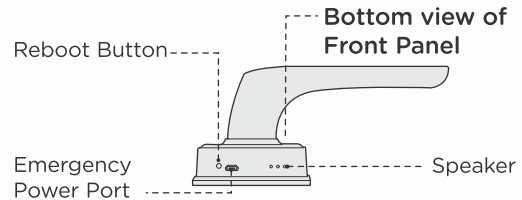
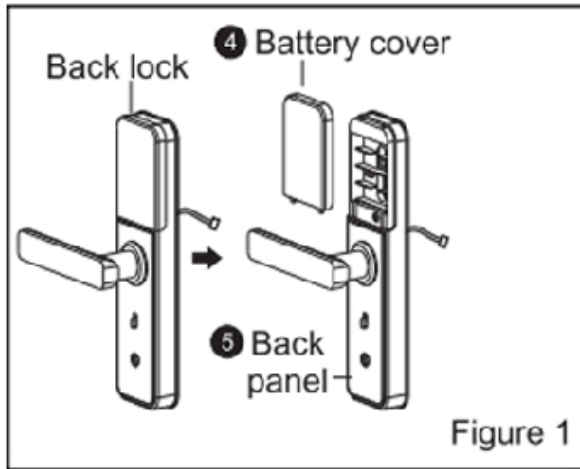
Screw Kit



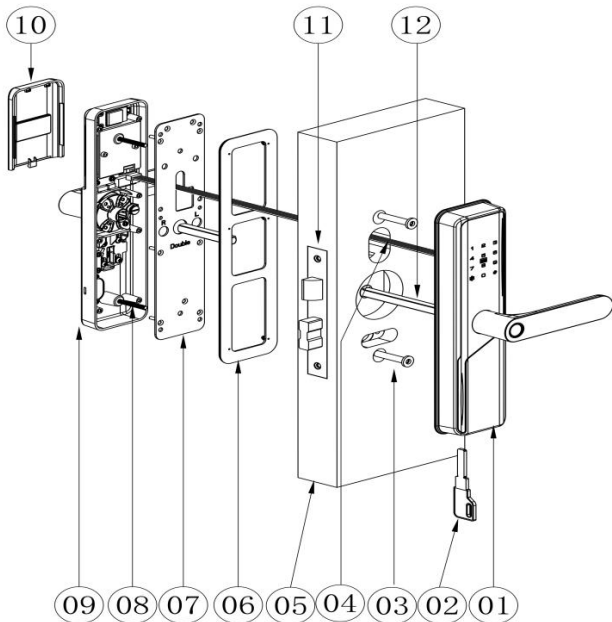
Warranty Card

Disclaimer This package list is for reference only, and all contents are subject to the actual products.

Let's take a closer LOOK



EXPLODED VIEW OF YOUR DEVICE



1. Front panel
2. The key
3. Fix column
4. Connecting rod
5. The door
6. Silicone pad
7. Iron plate
8. Set screw
9. Back panel
10. Battery cover
11. Mortise
12. Square shaft

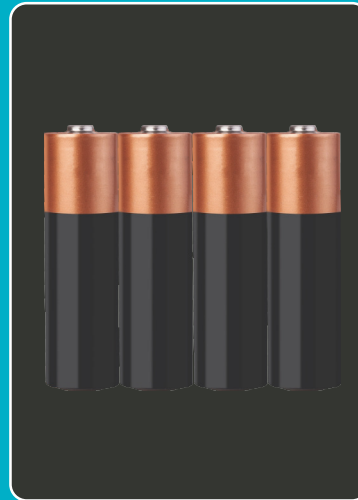
Disclaimer Please press the spring at the end of shaft before installing it.

What else you will **NEED?**

Qubo App on your Smartphone



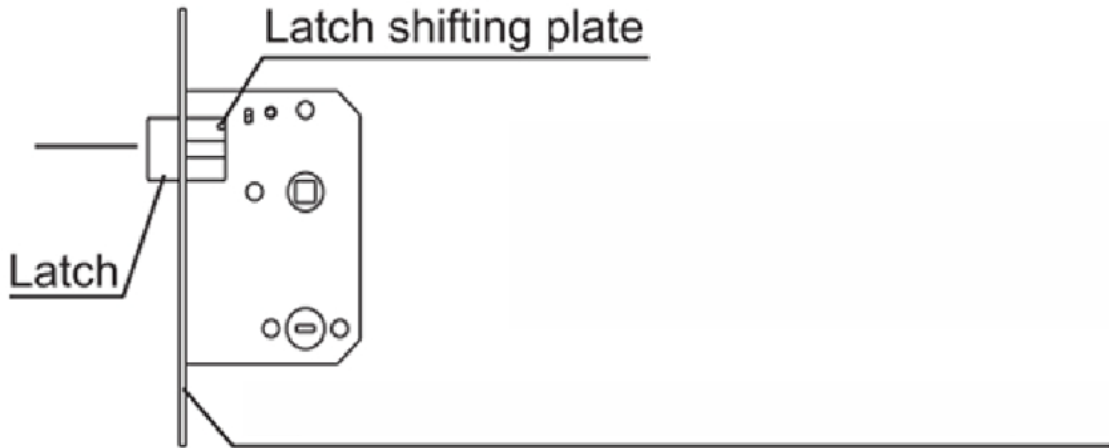
4 AA Alkaline Batteries
are recommended



Installation Preparation

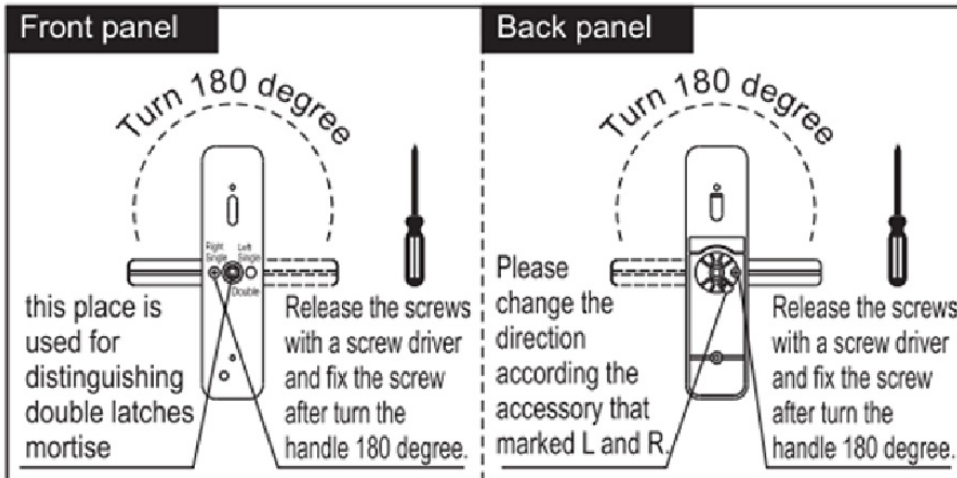
Change latch direction- by default it is on right in-right out

1. Pull the Latch shifting plate to another side
2. Push the latch into the mortise and turn 180 degree



Change handle direction (Left and Right)

By default, Door lock is for Right - Out, Right-In doors, to Change handle direction of front panel to left in-left out read instructions below:

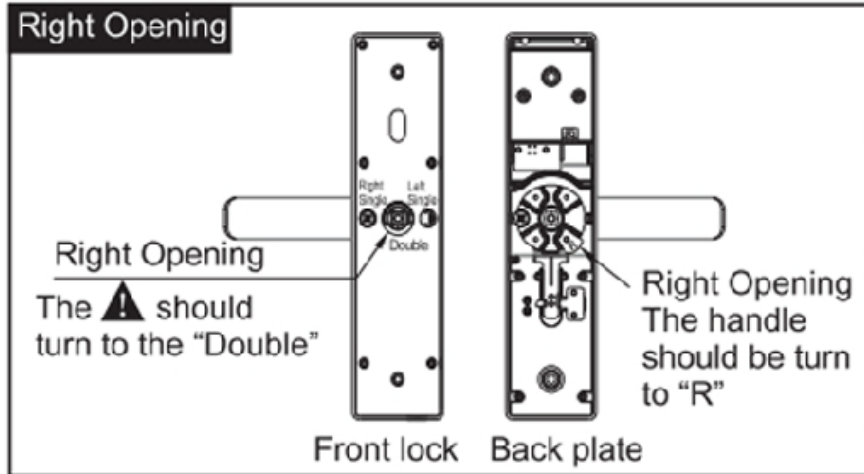


Step 1: Take out the Screw from front panel

Step 2: Rotate the handle to other direction

Step 3: Fasten the screw

CHANGE HANDLE DIRECTION OF BACK PANEL



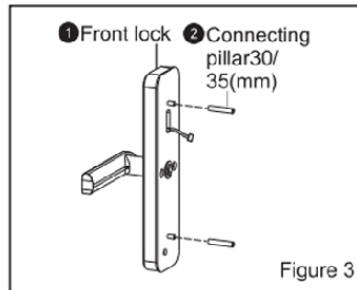
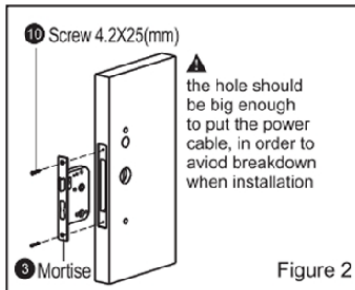
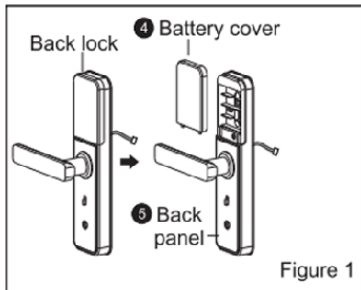
Step 1: Take out the Screw

Step 2: Rotate the handle to the other end

Step 3: Fasten the screw

Installation

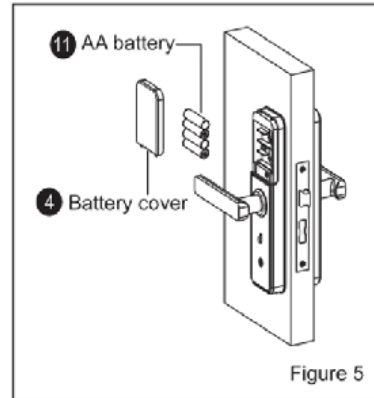
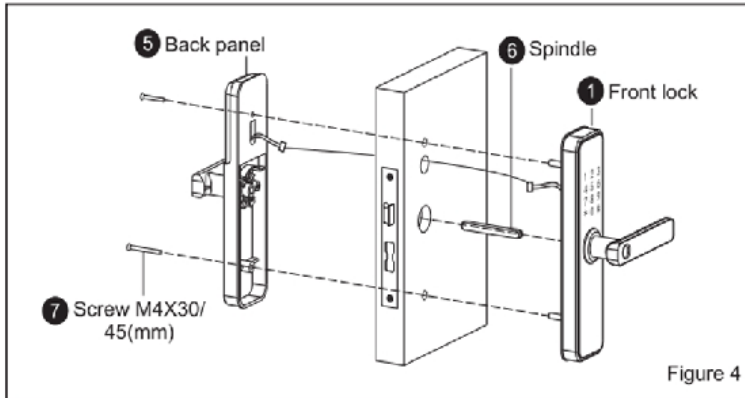
Step 1: Position the 'drilling template' (provided in box) on the door and drill holes as indicated



Step 2: Install the Mortise as mentioned in the picture and tighten the screws to fix the mortise on the door.

Installation

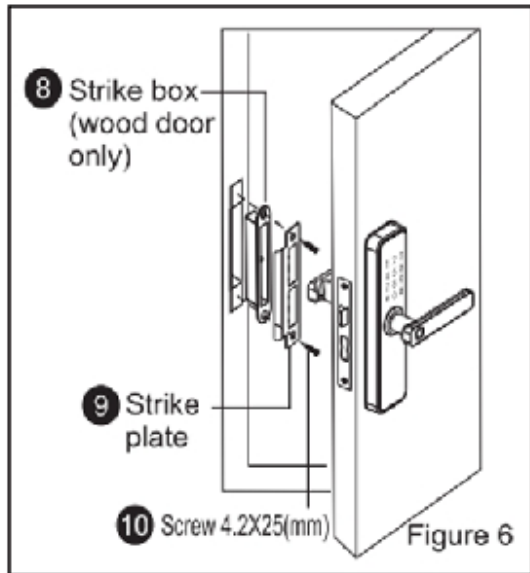
Step 3: Fix screw bolt on the front panel, Place Square shaft and pressure spring into the bore.



Step 4: Pass the connection cable through the bore. Then align and insert square shaft into mortise holes to make the front panel fit against the door closely.

Step 5: Insert the connecting cable through the mortise and front panel into related socket.

Step 6: Fasten the back panel to the door using Mounting screws.



Step 4: Install the batteries and the battery cover. Then install the strike plate on the door frame to finish the installation. Please check handle and mechanical key if they are working properly.

MULTIPLE WAYS TO ACCESS YOUR DOOR



Finger Print



Pincode



Qubo Mobile App



Access Card



Mechanical Key

SETUP ACCESS FOR YOUR SMART DOOR LOCK

ACCESS SETUP THROUGH QUBO APP

Step 1:

Download the Qubo App from Google Play or Apple App Store by scanning the QR Code below.



Step 2:

Create an account on the QUBO App if you don't have account else open Qubo app and follow the instructions to get started. You can also start your device by using below steps:

ACCESS SETUP MANUALLY

Step 1: Setting up Admin Code

- o Touch the screen to activate
- o By default, Master PIN is 123456
- o Press * followed by # wait for audio prompt
- o Press 3 Enter Admin code code and press #
- o Follow instructions as guided by Device

Step 2: To add user PIN code press 1

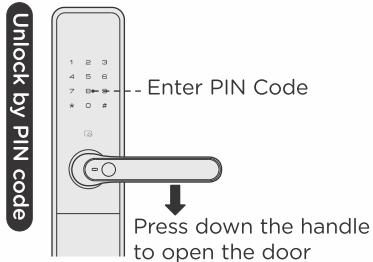
Step 3: Enter user PIN code (6-12 digit) and confirm With # key.

To know how to add/delete access options of your QUBO Smart Door lock please scan below the QR Code



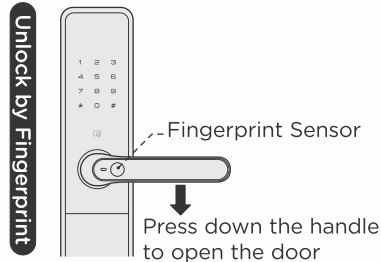
Note: Access Setup is recommended through Qubo Mobile App.

HOW TO UNLOCK FROM OUTDOOR/ FRONT PANEL



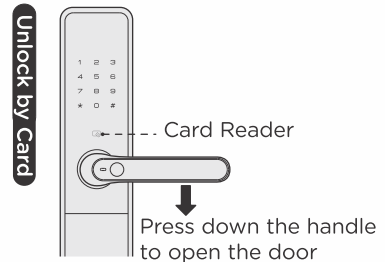
Outdoor | Front panel

1. Touch keypad by palm from below to up to lighten keypad.
2. Enter the enrolled PIN code with end of [#].
Voice prompt "Successful".
3. Press down the handle to open the door.



Outdoor | Front panel

1. Place the enrolled finger properly on the fingerprint sensor area until one beep sound and voice prompt "Successful."
2. Press down the handle to open the door.



Outdoor | Front panel

1. Place the enrolled access card properly on the card reader area until one beep sound and voice prompt "Successful."
2. Press down the handle to open the door.

UNLOCK BY MECHANICAL KEY

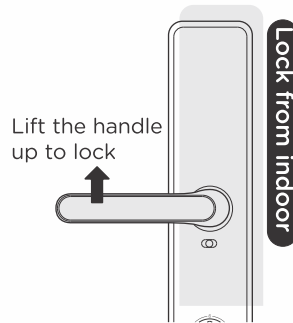
Key hole is at the bottom of the front panel, Insert the key into key hole and rotate it. Then Press the door handle downwards to open the door.

⚠ Caution: In case of forgetting PIN code, battery run out or system error, mechanical key is used to open door as backup mode.

LOCK FROM OUTDOOR/ LOCK FROM INDOOR/ DOUBLE LOCK FROM INDOOR



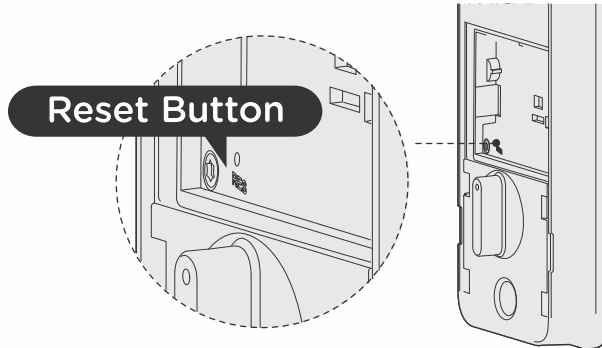
Outdoor | Front panel



Indoor | Front panel

OTHER FUNCTIONS

Restore to factory default settings

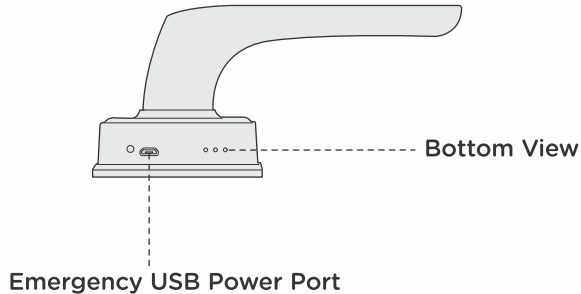


Operation instructions:

1. Open back cover and find the reset button.
2. Press Reset button for 2 seconds, then you will hear a voice prompt from the lock.
Device is now- Reset
3. After that all user data and settings will be deleted.

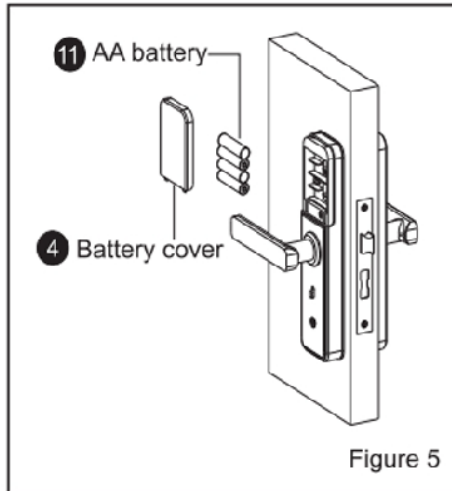
EMERGENCY POWER SUPPLY

When the battery voltage is too low and cannot be opened from outside, connect a 5V power supply via Micro USB port at the front. Then unlock the door and replace all batteries immediately.



⚠ Caution: Do not mix old and new batteries together in replacement.

REPLACE BATTERY



4x1.5V AA Alkaline battery required

⚠ Caution: When battery voltage is lower than 4.8V, voice prompts “Low battery, please replace all batteries” at each unlocking. Please replace all batteries immediately, and do not mix old and new batteries together in replacement.

Safety Guidelines

Safety instructions:

- Read and understand all instructions before using this smart lock. Damages caused by failure to follow instructions is not covered by the warranty.
- It is recommended to use the enclosures / accessories specified by the company.
- Use only alkaline batteries configured with this product.
- Do not forcibly disassemble this product in order to avoid alarm sound or damage to the product.
- Do not scratch the fingerprint reader with sharp objects, otherwise it may cause permanent damage.
- Do not expose the product to corrosive substances, so as not to damage the outer protective layer.
- Do not hand objects on the handle, so as not to affect the normal use of the door lock.
- When cleaning the product, please wipe it with a soft cloth.
- Do not disassemble the battery while the device is operating.
- Please choose a professional engineer to install the door lock and follow the company's standard installation instruction, and do not install it by yourself.
- After the door lock is installed, please modify the default master PIN code immediately and keep the mechanical key in a safe place. Don't disclosure PIN code to the unknown person.

- When low battery alarm is triggered, please replace all the batteries in time.
- After the Door Lock is installed, please modify the default master PIN code immediately and keep the mechanical key in a safe place. Do not disclose the PIN code to any unknown person.
- When low battery alarm is triggered, please replace all the batteries immediately.

Warning:

- Do not place battery closing to fire in case of explosion.
- Do not short-circuit the two poles of the battery lead with metal objects in case of explosion.
- Making sure replacement or maintenance are done by professional person authorized by Qubo .
- Your warranty may invalidate if you used accessories produced by other manufacturer or not recommended by Qubo .

Disposal of used battery and lock

- Please understand the local electronic product classification and collection system.
- Please follow the local regulations and do not discard used batteries into ordinary household garbage.
- Proper disposal of used product helps to avoid potential negative impacts on the environment and human health.

Certification

Declaration for Compliance of Reduction in the use of Hazardous Substances (ROHS) provisions of the E-Waste (Management) Rules, 2016.

We, Hero Electronix Private Limited, being the producer as per E-Waste (Management) Rules, 2016, hereby declare that the device is in compliance with the ROHS provisions of the above said rules.

In compliance with the E-Waste (Management) Rules, 2016, the content of hazardous substances in the device (with the exemption of the applications listed in Schedule II of the E-Waste (Management) Rules, 2016) are as follows:

Lead: not exceeding 0.1% by weight

Cadmium: not exceeding 0.01% by weight

Mercury: not exceeding 0.1% by weight

Hexavalent Chromium: not exceeding 0.1% by weight

Polybrominated Biphenyls: not exceeding 0.1% by weight

Polybrominated Diphenyl Ethers: not exceeding 0.1% by weight

SUPPORT

In case you need further help setting up this device:

- Visit the support section on our website and download the detailed user manual.
- Visit our YouTube page and watch the How-To videos.
- Contact our customer care center at 1800-572-5757.

Disclaimers

- For optimal performance, the device requires a Wifi upload speed of more than 2 Mbps. Hero Electronix Private Limited reserves the right to make changes to existing services without prior notice, at its sole discretion.
- Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
All related logos are trademark of Hero Electronix Pvt. Ltd.



LIMITED WARRANTY STATEMENT

NOTE:

This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

Important

Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Device, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Door Lock	1 year from the date of purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

Instructions:

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline 18005725757. In general, the end user needs to call our Toll Free number and register the complaint. The Tech team will help the customer to resolve the issue. In case customer needs further

assistance, the agent will arrange for engineer visit and /or device replacement.

This limited warranty does not cover the following (Collectively Ineligible Products)

- i. If the warranty seal on the Device is broken.
- ii. Devices that have been subjected to:
 - (a) modifications, alterations, tampering or improper maintenance and repair
 - (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix
 - (c) abuse or misuse of the product.
 - (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network;
 - (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- iii. errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- iv. Plastic components like front or back covers plus rubber components.
- v. Physical or cosmetic damage to Silicon cover.

For all product related complaints/assistance, please contact as at:
support@quboworld.com | 1800-572-5757
www.quboworld.com

CONNECTED SMART DEVICES FROM



**Hero
Electronix**

Hero Electronix Pvt Ltd.

503, Rectangle - 1, D-4, Saket District Centre, New Delhi - 110017

www.quboworld.com, helpdesk@quboworld.com

1800-572-5757

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