

Qubo

A **Hero**
Group Venture

Bike GPS Tracker

User Manual



Download QUBO GO APP NOW



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QUBO BIKE GPS TRACKER

SAFE TRAVELS. ALWAYS

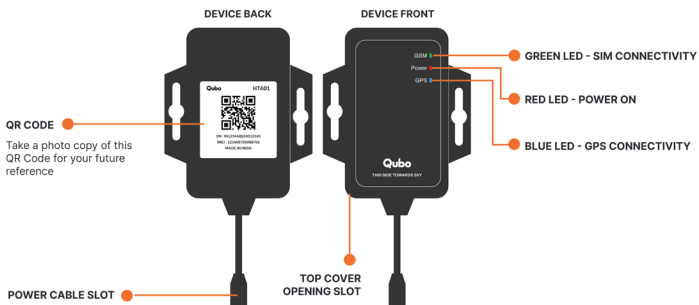
2. Product Introduction

Qubo GPS tracker in a vehicle is a device that utilizes Global Positioning System (GPS) technology to determine and record the precise location of the vehicle in real-time.

This information is then transmitted to a cloud & App, allowing the user to monitor the vehicle's location and



Product Description



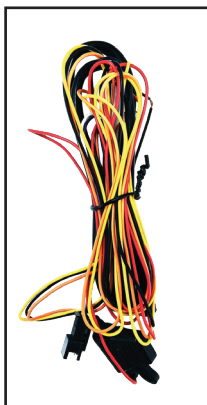
LED Behavior

Power - Red	Indication	Function
Quick flashing	Flash 0.3s at interval of 0.3s	Low Battery
Solid Red	-	Charging
Flashing	Flash 1s at interval of 3s	Full charge
Slow flashing	Flash 0.1s at interval of 3s	Working Normal
OFF	Quick flashing	Power off

GPS - Blue	Indication	Function
Quick flashing	Flash 0.3s at interval of 0.3s	Searching GPS Signal
Slow flashing	Flash 0.1s at interval of 3s	Receive GPS signal normal
OFF	-	No GPS signal

GSM LED - Green	Indication	Function
Quick flashing	Flash 0.3s at interval of 0.3s	GSM initializing
Flashing	Flash 1s at interval of 3s	Receive GSM signal normal
Solid Green	-	In communication with Phones
Slow flashing	Flash 0.1s at interval of 3s	GSM online
OFF	-	No GSM signal

2. Whats in the box?



3. Installation Support

Installing a Qubo GPS tracker in a Bike requires technical knowledge and familiarity with the vehicle's electrical system. We strongly recommend to seek an Authorized installer for set up.



To check Authorized installer availability in your area , please visit our customer support page.

www.quboworld.com/support

Reach us at:

 +91 8178977914

4. Installation Process

These are the typical steps that the installer will follow during device installation in your vehicle.

Pre Installation Check

Please make sure that you check the below things before installing the device.

- Do the device installation on your vehicle in an open space for better SIM & GPS connectivity. Avoid doing in the basements.
- Take a Photo of Serial number QR code on the device to use it during the App onboarding

Installation Steps

Step 1

Select a hidden and secure location within the bike's to mount the GPS tracker. Make sure the top cover of the tracker is facing towards sky and it should be out of sight and not easily accessible to potential thieves. Also device should be placed in such manner that it should be towards moving direction of Vehicle.

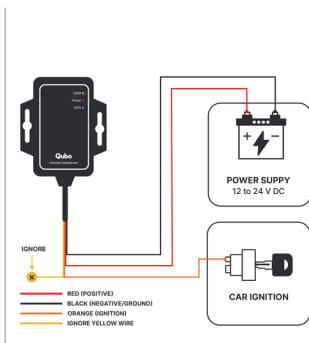


Note : Make sure device is upwards horizontally towards sky and it should not be Tilted or vertical.

Step 2

Identify the Positive (+), Ground (-) & ACC wires in the Bike.

Positive will be the vehicle battery positive (+) terminal, Ground (-) will be the Vehicle metal chassis battery negative (-) terminal, ACC is the vehicle's Ignition ON terminal.



Step 3

Connect the Tracker cable to Positive (+) , Ground (-) & ACC of Bike.

Red wire to the Battery positive (+) terminal , Black wire to the Ground (-) and Orange wire to the Ignition ON/OFF terminal.

Step 4

Connect the other end of Power cable with the Tracker to Power it ON. blinking.



You will notice LEDs will start blinking to indicate that device is turned ON. If the LEDs are not blinking, plz check the wiring connection again.

During power ON , Device will blink for some time & then goes to sleep mode for power saving. In sleep mode, the LEDs wont blink. The device will resume again to normal mode once any activity is detected in the device.

Step 5

Remove the Top cover, switch ON the toggle switch & close the cover back

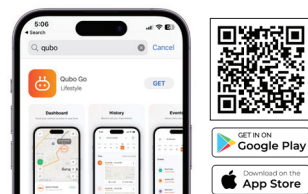


App onboarding

Step 6

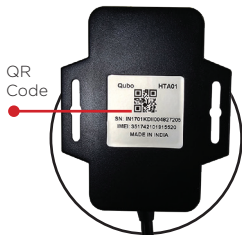
Download Qubo Go App from App store or Playstore in your mobile

[Click here](#) for App download



Create an account & add the GPS tracker device. Scan the QR code of device in the App & follow the instructions to commission.

QR code will be available on the device & also on the packaging box. Keep a photo of this QR code for your future references.



The device has the Serial number QR code at the back. Please capture an image of the QR Code and save it to use in the device set up process within the app.

Secure Device

Step 8

Before closing up any panels or covers, test the GPS tracker to ensure its receiving power and transmitting data correctly. Use the GPS tracker's app to check for its functionality.

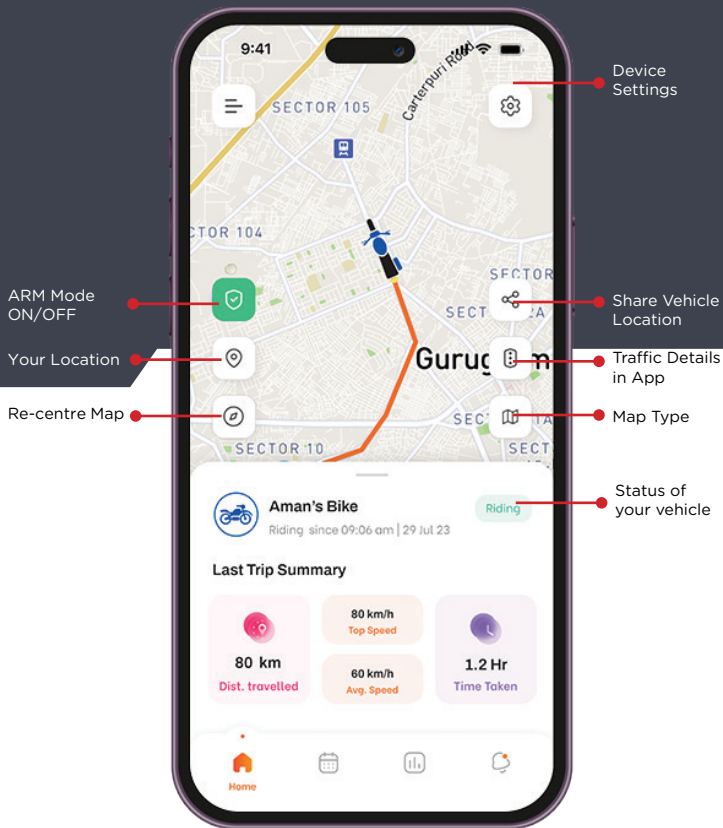
Step 9

Secure the GPS tracker in its chosen location inside the bike using the zip ties or brackets. Make sure the Device front side facing the sky. Bikeeefully bundle and conceal any exposed wires to maintain a tidy and discrete installation.

Step 10

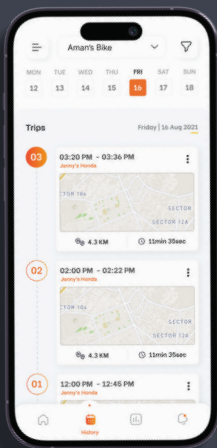
Double-check all connections and make sure everything is secure. If you're satisfied with the installation and everything is functioning correctly, put back panels or covers you removed during the process.

5. QUBO GO APP

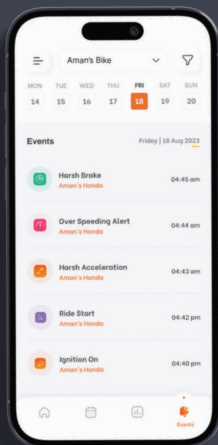


DASHBOARD

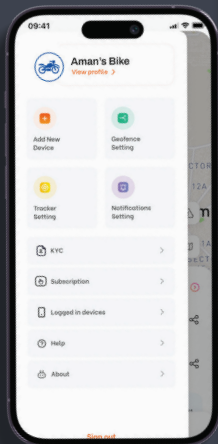
History



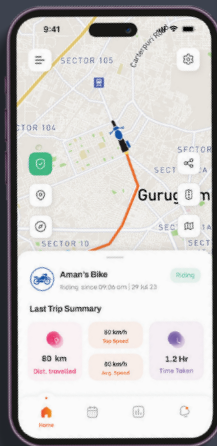
Events



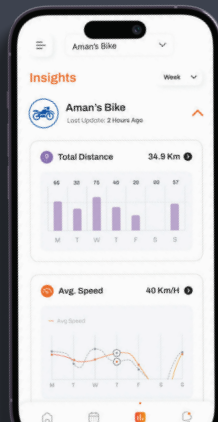
Hamburger Menu



Dashboard



Insights



6. TROUBLESHOOTING

Common GPS tracking device problems

- **No Power**

One of the most common reasons why GPS trackers may not work is due to power issues. Without power, the tracker cannot transmit its location to the server. It is essential to ensure that the GPS tracker has sufficient power, through a continuous power source.

- **No GPS Signal**

Another common reason why GPS trackers may not work is due to a lack of GPS signal. GPS trackers rely on satellites to provide location data. If there is no GPS signal in the area, the tracker will not be able to provide accurate location data. GPS signals may be obstructed by tall buildings, heavy foliage, or other natural or artificial obstructions. If your GPS tracker is not transmitting location data, try moving to an open area with a clear view of the sky.

- **SIM Card Issues**

Most GPS trackers use SIM Card to transmit data to the server. If there are any issues with the SIM Biked, the tracker will not be able to transmit data, and the location information will not be updated. SIM Card issues can include a lack of credit, incorrect APN settings, or incorrect SIM Card installation.

- **Network Issues**

Sometimes, the network may be down or overloaded, leading to issues with the GPS tracker's ability to transmit data. This can happen in areas with poor network coverage or during times of high network traffic. If your GPS tracker is not transmitting location data, check to see if there are any network issues in the area.

- **Technical Malfunctions**

Finally, there may be technical malfunctions with the GPS tracker itself. This could include issues with the device's firmware, hardware, or software. If your GPS tracker is not working, it may be worth contacting the manufacturer or supplier for support.

7. SAFETY & COMPLIANCE INFORMATION

Use Responsibly: Read all instructions and safety information before use.

FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

The installation method of the Qubo GPS Tracker is concealed installation, and the installation should be by a professional installer designated by the Qubo.

Installation precautions: Hide the installation, pay attention to waterproof; use a cable tie to fix it, or use a sponge double-sided tape; ensure that the front (indicator) is facing up to the sky.

After installation, please verify if all the features are working.

Qubo devices & Services are not meant to be explored by anyone under the age of 18.

Qubo devices are intended for non-time critical control and management of data and information.

Qubo devices and Services will require certain input parameters to perform hassle-free including an active internet connection and live power supply.

Do not touch your Qubo or any wires connected to your Qubo device during a lightning storm.

Do not dismantle your Qubo Device on your own.

Do not throw electronics in bins having "Do Not Dispose" sign.

Do not give e-waste to informal (Kabbadi) and unorganized sectors | Local Scrap Dealer Rag Pickers.

8. LIMITED WARRANTY STATEMENT

Thank you for selecting Qubo Bike GPS Tracker by Hero Electronix.

Important

Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Bike GPS Tracker, (henceforth referred as Device) that the Device will be free from the defects in material and workmanship for a period of 1 year or first cycle of bundled subscription which ever ends later. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the device with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

- This limited warranty is non-transferable.
- This limited warranty is only valid in India.
- The limited warranty is subjected to availability of an active Subscription on customers account.

Instructions

For specific instructions about how to obtain warranty services for your Device, please contact our Toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

This limited warranty does not cover the following (Collectively Ineligible Products)

- If the warranty seal on the Device is broken.
- Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- Errors and damages caused by: (a) spills of food and corrosive liquids, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- Plastic components like front or back covers plus rubber components.
- Subscription extension through subscription renewal does not increase the warranty period.



Correct disposal of the product

If at any time in future you should need to dispose of this product please note that, Waste electrical products should not be disposed off with household waste. For the purpose of recycling, to facilitate effective utilisation of resources, please return this product to a nearby authorised collection centre/ recycler/ Service centre / Registered Dismantler, when disposing of this product. In case of further information, please contact our Toll Free helpline number.

For all product related complaints/assistance, please contact
Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,
D4, Saket District Center, New Delhi - 110017
Email us at: helpdesk@quboworld.com |
www.quboworld.com