



The QBOOK

Smart Cam 360° Ultra 2K



Connected Smart Devices from



Hero
Electronix

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Let's take a closer **LOOK**

1 Camera

2 Mic

3 SD Card Slot

4 Speaker

5 Multicolor LED

6 Back of Device

7 Ethernet port

8 Reset Button

9 Power port



LED States

1. **Red** LED blinking rapidly: Ready for Setup
2. **Red** LED continuous: Not connected to WiFi
3. Turn **Red** to **Green**: Wi-Fi connected and working fine
4. **Green** LED continuous: 2-Way Talk begins/
recording is ongoing

Meet QUBO

Smart Cam 360° Ultra 2K

Qubo Smart Cam 360° Ultra 2K can remotely connect you with your home through Live Remote Monitoring & Two Way Communication. With smart features like Person Detection, Motion Tracking and Motion Detection, it gives you Full Colour in Low Light (Night Vision). Qubo Smart Cam 360° Ultra 2K can be expanded upto 1TB of storage with an SD card.



What's in the BOX?

1. Smart Cam 360° Ultra 2K
2. Power Adapter
3. Cable
4. Wall Anchors (2 units)
5. Wall Screws (2 units)
6. Location Label
7. Warranty Card



Smart Cam 360° Ultra 2K



Power Adapter



Cable



Wall Screws



Wall Anchors

What will you NEED?

Wi-Fi Network

- 2.4 GHz Wi-Fi (802.11 b/g/n) network
- Greater than 2 Mbps network upload speed

iOS

- iOS 11 or higher

Android

- Android 8.1 or higher

Rating: 5V/1A

- SD Card: Maximum 1 TB

* SD card is not included in the package.

Remotely Pan and Tilt for All Round Coverage



Let's get STARTED

Step 1

Plug in your Qubo Smart Cam 360° Ultra 2K:
Connect the power cable that comes with Camera
to a power source via the power adaptor.

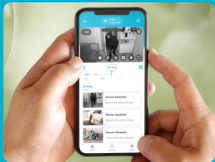
Step 2

Download the Qubo App from Google Play or
Apple App Store by scanning the QR Code below.

Step 3

Create an account on the QUBO App &
follow the instructions to get started.





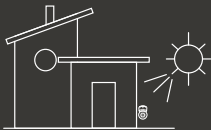
Choose a Location

Avoid direct sunlight & rain

The camera is designed to operate between $- 0^{\circ}$ to 45°C . If it gets hotter or colder, image quality may be affected.

Keep it in range of your router

Make sure that you choose a place within range of your network. Thick or insulated walls can greatly reduce the strength of your Wi-Fi signal, even if your router is close by, so you should try streaming video before you mount the device.



Do's and Don'ts

Consider the surroundings.

Is a pole, plant or porch light blocking the view? It might throw off exposure or interfere with camera vision.

If you start noticing glare, adjust the camera angle.

Place it up high.

We find that 2-3 meters above the ground is best. Check live footage on the Qubo App to make sure you have clear view.



Mount Your Qubo Smart Cam 360 Ultra 2K

Drill two holes on the wall/ceiling with the help of marking label template given with the product.

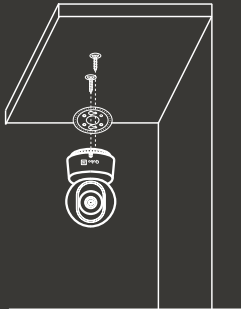
It is recommended that you mark the locations of the holes with a pencil before drilling.

Insert the two plastic anchors into the holes.

Install screws into the plastic anchors so that you can place your camera on to it.

Attach the Camera

Put/Place the Camera onto the screws and aim it wherever you like. Use the video stream in the QUBO app to fine-tune your camera's position.



Installing a MicroSD card

Make sure that the power supply to the Smart Cam 360° Ultra 2K is already disconnected. Adjust the camera lens upward until the MicroSD slot is visible, insert the MicroSD card into the slot (the side with contact points must be facing down).

Note: Please use genuine MicroSD card manufactured by a qualified supplier and make sure that the storage capacity must be 1 TB or less.



Factory Reset



Press and hold the Reset button to restore your device to factory settings.

Data stored on the MicroSD card is not erased.

WARRANTY CARD

Limited Warranty Statement



Thank you for selecting the Smart Cam 360° Ultra 2K by Hero Electronix.

NOTE: This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

IMPORTANT: Please retain your receipt as proof of purchase. HERO Electronix Private Limited warrants to the owner of the Qubo Smart Cam 360 Ultra 2K, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below:

| Item | Warranty Period | Scope of Warranty |
|---------|------------------------------------|---|
| Camera | 1 year from the date of purchase | This warranty covers only the defects in products arising from manufacturing or faulty workmanship. |
| Adaptor | 6 months from the date of purchase | |
| Cable | 3 months from the date of purchase | |

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable. | This limited warranty is only valid in India.

INSTRUCTIONS: For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

**This limited warranty does not cover the following
(Collectively Ineligible Products)**

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake or hurricane.
- (iii) errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like front or back covers plus rubber components.
- (v) Physical or cosmetic damage to Silicon cover



Correct disposal of the product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.

For All Product Related Complaints/
Assistance, Please Contact

Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,
D4, Saket District Center, New Delhi - 110017

Email us at: support@quboworld.com | 1800-572-5757

www.quboworld.com

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