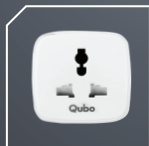


# Qubo

A **Hero**  
Group Venture

# The QBOOK

Qubo Smart Plug



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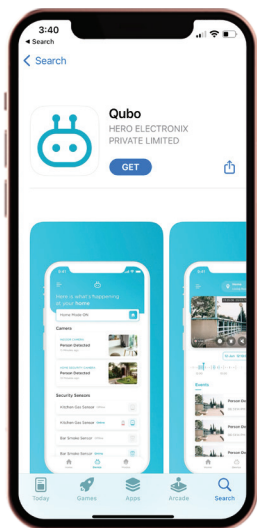
**8. Warranty Statement**

# PRODUCT SPECIFICATIONS

Parameters	10A	16A
Color	White	White
Input Ratings	AC 90V-264V±5%, 47-63Hz	AC 90V-264V±5%, 47-63Hz
Max Load	10A	6500K
Plug Type	M	M
Connectivity	WiFi + BT	WiFi + BT
Material	PC	ABS Plastic
App	Qubo	Qubo
Voice control	Alexa & Google Assistant support	Alexa & Google Assistant support

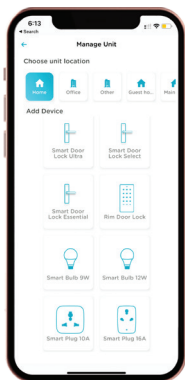
# App Download Instructions

Search for Qubo App on the Google Play Store and App Store or you can Scan the below QR Code to download the App.

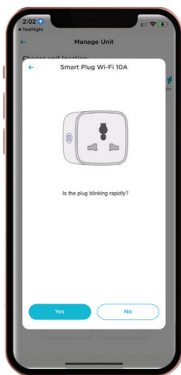


# How to Set Up

- 1 Once you have downloaded the app, register in case you are a new user or sign in with your Qubo app credentials.
- 2 Verify your email ID by clicking on the link sent to your registered email address.
- 3 Verify your phone number by typing in the OTP sent to you via SMS.
- 4 Fix the Plug in the socket of your desired location.
- 5 Once you switch ON the Plug, you will notice the Plug starts blinking. This indicates that Plug is in setup mode.
- 6 Now Go to - 'Add device' on the App and then Select Smart Plug (Wi-Fi + BT ) from the range of devices.

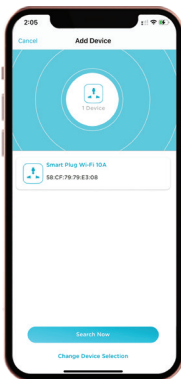


- 7 Make sure you enable BT & wifi as prompted by the app.



- 8 The App will show a pop up to ensure that your Plug is in setup mode, confirm to proceed.
- 

- 9 App will search the Plug & show the device. Select the scanned plug to proceed.

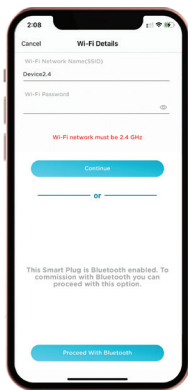


- 10 Define the name of the device & its location.

---
- 11 Choose the Wifi network & make sure that you are connected with a 2.4Ghz Wifi range. Give the Wifi credentials & continue. In case , you don't have Wifi , you can connect the Plug via Bluetooth.

---
- 12 Make sure you pair the device by standing closer to device in order to get the Bluetooth in range. Normal Bluetooth range is 5-10 meters depending on room wall obstacles.

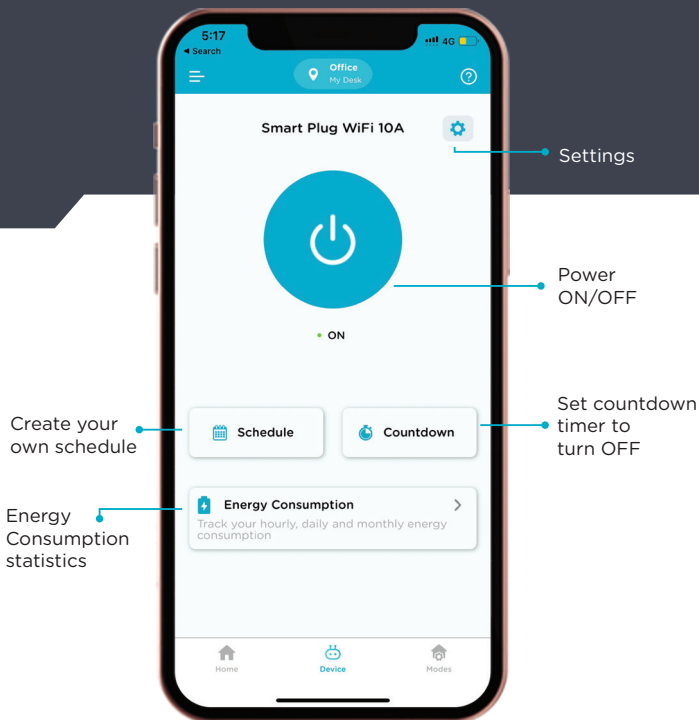
---
- 13 Then continue to proceed further to land on Alexa Integration page. Click- 'Enable' & give Alexa account credentials to activate it. Or you can skip to enable later from Settings page.



- 14 Congratulations your device is connected successfully.

# APP SCREEN WALKTHROUGH

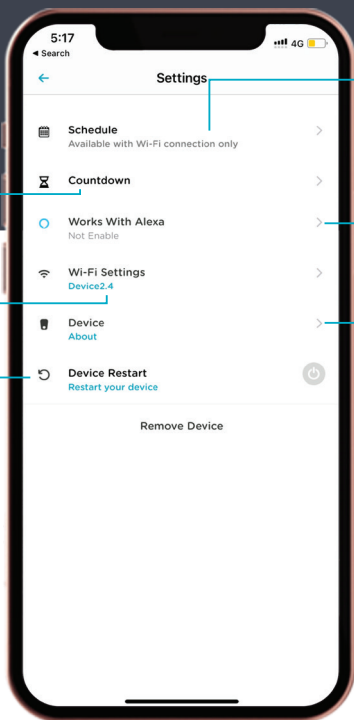
## Dashboard





# APP SCREEN WALKTHROUGH

## Settings



Set countdown timer to turn OFF

To Update Wifi settings

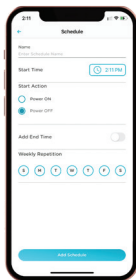
To restart the device

Create your own schedule

Alexa authorization

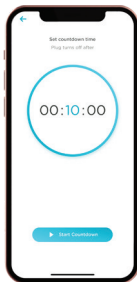
All information about the device

# Features



## SCHEDULE YOUR ROUTINE

Use the app to create customized schedules to automate your daily activities.



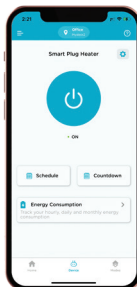
## SET A SMART TIMER

No more panic. Never forget to switch off an appliance again.



## MONITOR ENERGY CONSUMPTION

Manage and track energy consumption of an appliance with access to real time power monitoring.



## App Control & Voice Control

Wherever you go, live smart, live better. Control your devices from anywhere in the world.



# TROUBLESHOOTING

## 1 How to reset?

Please long press the power button of plug for 5 seconds till the LED blinks rapidly. It is recommended to check the operation manual in order to connect the device to WiFi.

## 2 Failure to add device during WiFi Connection process?

When adding device , please confirm the following -

1. Device is powered ON
2. Wifi router is connected to Phone
3. Wifi channel should be 2.4GHz. Enable the broadcast & do not allow to hide Wifi.
4. Router's encryption method is WPA2-PSK and the authentication type is AES, or both are set up as automatic
5. Device, smart phone and router are close to each other
6. Both router network and smart phone function well
7. If the amount of your router's connected devices reaches the limit, please try to turn off some device's Wifi connection and connect again
8. If the router enables MAC address filter, please try to remove the device from MAC filter list
9. If there is no 2.4GHz Wifi, then proceed with Bluetooth configuration  
If no 2.4GHz WIFI , then proceed with Bluetooth configuration.

### **3 Unable to control the device remotely by the App/Or unable to control the device by the App?**

It might be due to a bad network environment or the device is offline.

1. Ensure device is powered on
2. It is recommended that you keep the App open for about 3 minutes, and observe whether the device is still online
3. If it's still online, please place a smartphone besides your device and make sure they are in the same network environment, try to open a website to check if it's the problem of the network
4. After the device is connected, it can be remotely controlled by the App. But if the device is relocated to another place under different WiFi network, the App is no longer able to control the device unless reconnecting to the device via the new WiFi network

### **4 My device is successfully connected to Qubo App, but fails to connect to Amazon Alexa or Google Assistant?**

A10: When this happens, please

1. Make sure 'Qubo' skill is added to the Alexa App or Google Assistant App
2. Make sure the account used in Qubo App is the same as the one in Amazon App or Google Assistant App, and confirm that the account is successfully signed in the Apps
3. Try to name your lighting devices with simple words in case that Alexa or Google Assistant might find hard to recognize complicated names
4. Make sure both the lighting device and voice control device (Amazon Echo / Google Home) are connected to the same WiFi network. If they use different routers, Echo or Google Home might not be able to discover the lighting device
5. If Amazon Cloud Service or Google Cloud Service breaks down, it would result in network disconnection with lighting devices. In this case, please wait and try to reconnect the devices later

## **My device has been successfully connected to the third party App (Alexa or Google Assistant), but fails to respond or responds very slowly to its voice commands?**

A11: When this happens, please

1. Check your WiFi status and make sure it works well. Also make sure the lighting device is placed near to the router
2. There is a limit for devices connected to one router (Maximum around 16-32 devices). Too many devices (smart phone, TV, iPad, smartplug, smart switch, smart lights etc) would slow down or even break down the WiFi network, causing the problems of slow response or disconnection
3. Try to name your lighting devices with simple words in case that it may take time for Alexa or Google Assistant to recognize and respond to complicated names
4. Both Qubo App or the third party Apps (Amazon Echo /Google Home) use cloud services to process information. Temporary service breakdown may happen during the routine maintenance and update of these Apps, causing dysfunction of the smart lighting devices.
5. Power Cycle Your Smart Plug. It's a cliché for a reason, but sometimes, all you need to do is turn it off and turn it on again. Power cycling your smart plug may fix whatever it is that is causing your smart plug to stop responding to Alexa.

### **To power cycle your smart plug:**

1. Turn off your smart plug if it has a power switch.
2. Remove it from the outlet.
3. Wait for 60 seconds.
4. Plug the smart plug back into the outlet.
5. If it has a power button, turn it back on again.

Your smart plug should now have been power cycled. Try Alexa again to see if the device responds.

# SAFETY GUIDELINES

## Safety and Compliance Information

**Use Responsibly. Read all instructions and safety information before use.**

FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

Liquid ingress on Qubo devices has to be avoided. Keep it away from wet locations like sink or bathroom. If your device does get wet,( for the devices that are not IP65 compliant) carefully unplug the device without getting your hands wet. Do not attempt to dry your Qubo device with an external heat source, such as a microwave oven or hair dryer. Immediately contact Qubo Customer care for further assistance.

Clean the Qubo device with a dry soft cloth. Do not to wipe it with anything abrasive or harsh chemicals. Don't expose your device to steam, extreme heat or cold. Do not block the airflow to your Qubo device. Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat and may result in a fire. While placing your Qubo device, make sure that it is not exposed to temperatures over 45°C or below 4°C to avoid risks of overheating and burns. Qubo devices & Services are not meant to be explored by anyone under the age of 18.

You will install the device in accordance with building and installation codes where you live.

Qubo devices are intended for non-time critical control and management of data and information.

Qubo devices and Services will require certain input parameters to perform hassle-free including an active internet connection and live power supply.

Do not touch your Qubo or any wires connected to your Qubo device during a lightning storm.

Do not dismantle your Qubo Device on your own.

Do not throw electronics in bins having "Do not Dispose" sign.

Do not give e-waste to informal (Kabbadi) and unorganized sectors like Local Scrap Dealer Rag Pickers.

Before purchasing please confirm the Ampere rating of appliances you need to control using Qubo

smart plug. High-power appliances are 16A, like water heaters and air conditioners. Their 16A plugs

are larger than 10A. Common low-power appliances are 10A, like Television, water dispenser, and

fish tank , Lights, chargers and more. After confirming, you also need to choose the corresponding

10A or 16A smart socket, otherwise it will not be plugged in.



# LIMITED WARRANTY STATEMENT

Thank you for selecting the Qubo Smart Bulb by Hero Electronix.

**NOTE :** This is a simplified and concatenated version of the standard warranty terms and conditions. You can reach out to our toll free helpline number to know about the same.

**IMPORTANT :** Please retain your receipt as proof of purchase.

Hero electronix private limited warrants to the owner of the magzap x1 wireless power bank, (henceforth referred as device) that the device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 years from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either

(i) repair the device free of cost with either new or refurbished parts, or  
(ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.



# INSTRUCTIONS

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

## **THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING (COLLECTIVELY INELIGIBLE PRODUCTS)**

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- (iii) errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like front or back covers plus rubber components.
- (v) Physical or cosmetic damage to Silicon cover

## **CORRECT DISPOSAL OF THE PRODUCT**



In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.

## **FOR ALL PRODUCT RELATED COMPLAINTS/ASSISTANCE, PLEASE CONTACT**

Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,  
D4, Saket District Center, New Delhi - 110017

Email us at: [helpdesk@quboworld.com](mailto:helpdesk@quboworld.com)

[www.quboworld.com](http://www.quboworld.com)